

LEARNING

Spanish

TEACHES US

how to:

LEARNING

German

TEACHES US

how to:

LEARNING

French

TEACHES US

how to:

LEARNING

A

Language

TEACHES US

how to:

TAKIE

RISKS

BE

VULNERABLE

Make

connections

Value

people

Think

on our

feet

ADAPT


multitir-

task

**See and apply
patterns**

Be ok with ambiguity

am·bi·gu·i·ty

/,ambə'gyoʊwədə/ 

noun

the quality of being open to more than one interpretation; inexactness.

"we can detect no ambiguity in this section of the Act"

synonyms: [vagueness](#), [obscurity](#), [abstruseness](#), [doubtfulness](#), [uncertainty](#); [More](#)

BE

BRAVE

Consider

new ideas

LEARNING

a new

Language

TEACHES US

how to:

The Washington Post recently reported on [a 2013 Google study of its hiring, firing, and promotion data](#) since 1998. The study, called Project Oxygen, sought to identify key skills and behaviors in the company's managers. Surprisingly, the data revealed that among the eight most important qualities of Google's top leaders and managers, STEM expertise comes in last.

So, what came out on top?

“The top characteristics of [managerial] success at Google are all soft skills:

1) being a good **coach**;

2) **communicating** and **listening** well;

3) possessing **insights into others** (including others **different values & points of view**);

4) having **empathy** toward and being **supportive** of one's colleagues;

5) being a **good critical thinker** and **problem solver**; and being able to

6) **make connections** across complex ideas.”

Strong technical skills are a must. But as employees look beyond individual contributions and into management roles, people skills are paramount.

The "soft skills" valued in leaders are byproducts of foreign language acquisition.

COACH *communicate*

Listen *Be empathic*

LEARN ABOUT OTHERS AND VALUE THEIR DIFFERENCES

Be supportive **Think critically**

Solve problems

Make connections